

### **SIPRA CHARTER**

# HEALTH, SAFETY, ENVIRONMENT AND QUALITY

We are the Société Ivoirienne de Production Animale (SIPRA), an Agribusiness Group positioned as a leader in the production of animal proteins of poultry origin.

Our ambition is to contribute to better feeding Africa, we are striving for an African continent where everyone has access to healthy food and balanced diet.

Our values are passion, integrity, customer satisfaction, sobriety, humility, professionalism and rigor.

In the performance of our activities and as part of our corporate social responsibility, we have an obligation to adhere to social and environmental ethics as well as any legal and regulatory texts.

We therefore work towards and prioritize:

- Physical and moral integrity of our staff, as well as the security of our property,
- Safety of our products and quality of our services,
- Customer satisfaction,
- Environment protection and optimization of the use of resources,
- Well-being of our consumers, suppliers, and well-being of surrounding communities where our units are located.

To consolidate this commitment, we believe that it is essential to ensure the respect and implementation of any international health, safety, sustainable development and quality standards which apply to our activities.

In view of the above, the main objectives specified in SIPRA's policy are as follows:

#### **L** Ensuring the Safety and Quality of our products and business

- Focus our offer at all times on safe products that meet customers and consumers' requirements.
- Maintain at all times rigorous health plans for all our activities.
- Ensure the reduction of customers and consumers' dissatisfaction level, particularly through listening and dialogue with stakeholders.
- Make sure to offer our staff awareness-raising activities and training sessions tailored to our activity requirements.



#### Preserving Health and Workplace Safety

- Prevent occupational accidents and preserve the health of our staff by analyzing risks and implementing the necessary protective measures (means and contingency plans to respond to possible accidents).
- Perform regular audits and controls of the Group companies to maintain an environment conducive to preventing incidents and accidents.
- Promote health and safety culture and make our staff aware of risks and related control; convey the principle that productivity is not possible without workplace safety.
- Make sure that our employees, whatever their title, evolve in a rewarding environment where they can develop their skills and contribute to a common success. We believe that all accidents are preventable and everyone has a primary role and responsibility for ensuring safety at work.
- Mitigate our business impact on environment through the use of economically acceptable methods and techniques most likely to optimize our consumption and reduce our emissions.
- Monitor our energy consumption and set up an action plan to make energy savings.
- Focus on the rational use of water in our activities.
- Be attentive to the expectations of our customers, residents, staff and community in terms of environmental protection and implement any necessary measures to reduce nuisances affecting people and environment and resulting from our activities.



In order to achieve these objectives, SIPRA is committed to:

- Comply with Ivorian legal and regulatory requirements and procedures, international health, safety, environment and quality standards that would have been approved to be applied by SIPRA;
- Provide all means and skills necessary for the implementation of this Group charter in connection with HEALTH-SAFETY-ENVIRONMENT and QUALITY;

- > Ensure regular and transparent communication both internally and externally;
- > Encourage any idea for improvement and stakeholder initiatives.

Our management system and this charter should be reviewed on a continuous basis and evolve in order to improve working conditions, work efficiency and guarantee the future and sustainability of our Group companies.

The success of our Group Charter depends on the active participation and full commitment of all our staff at all levels of organization and hierarchy.

## The Generale Direction